

About us

Vaal Central Water is a State-owned Entity, categorized as a Schedule 3B, National Government Enterprise, established in terms of the Water Services Act No.108 of 1997 and Public Finance Management Act No. 1 of 1999 as amended. Since establishment, the Entity has grown to the Free State and Northern Cape the areas previously serviced by the former Sedibeng Water after incorporation with Bloem Water from August 2022. Its customer base consists of the following Municipalities: Mangaung Metropolitan, Mantsopa, Kopanong, Matjhabeng, Nala, Nama Khoi, Khai-Ma, Dikgatlong, Tsantsabane, Joe Morolong, Phokwane, Gamagara and Ga-Segonyana Local Municipalities, a total of twenty-six (26) Mines in both the Free State and Northern Cape Provinces, Six (6) solar generation plants in the Northern Cape, Kalahari East Water Users Association in the Northern Cape and other stakeholders that cannot be serviced by Municipalities within the area of service for the Entity.

The Entity executes its operations through the twelve (12) schemes on behalf of the Department of Water and Sanitation with the following treatment works,

Treatment Works

NORTHERN FREE STATE
Virginia
Balkfontein - Bothaville

CENTRAL FREE STATE
Orange River Region
Caledon River Region
Modder River Region

NORTHERN CAPE
Namakwa
Vaal Gamagara
Henkries
Pelladriif

Contact Us

Address:
Head Office
2 Mzuzu Street
Pellisier
Bloemfontein
9300

Tel: 051 403 0800

Email:
communications@vcwater.co.za

Website:
www.vaalcentralwater.co.za



Water services

Provider of bulk water services to Municipalities and other water service institutions within the service areas..

Primary

- Bulk & Retail Water Supply
- Infrastructure Development
- Operations & Maintenance
- Refurbishment of Wasterwater Treatment Works & Boreholes

Secondary

- Implementing Agent on behalf of the Department of Water & Sanitation
- Provide Management Services, Training & other Support services to water institutions
- Corporate Social Responsibility
- Maintain Constructive Relationships with internal and external stakeholders (stakeholder management)
- Job Creation

Vision

Assuring sustainable & reliable quality of water services, for life.

Mission

Creating a leading, value driven, effective & responsive water services institution, adapting best practice methods in anticipating tomorrow's challenges today

Values

Creativity
Respect
Integrity
People-centered
Accountability
Professionalism
Transparency & Openness
Equality

Roles & Responsibilities

- Vaal Central Water does not supply water directly to the communities but to Municipalities who in turn distribute to the communities.
- The Entity supplies bulk & retail water as well as operations and maintenance services of both water and wastewater treatment works. Vaal Central Water supplies water from its reservoirs in the Free State and Nothern Cape to Municipalites reservoirs. and the mines in line with the expanded service area

NB: Should Communities encounter any challenges with water suply. It is advisable to contact the nearest Municipal Office.